

FAQ's

Frequently asked questions

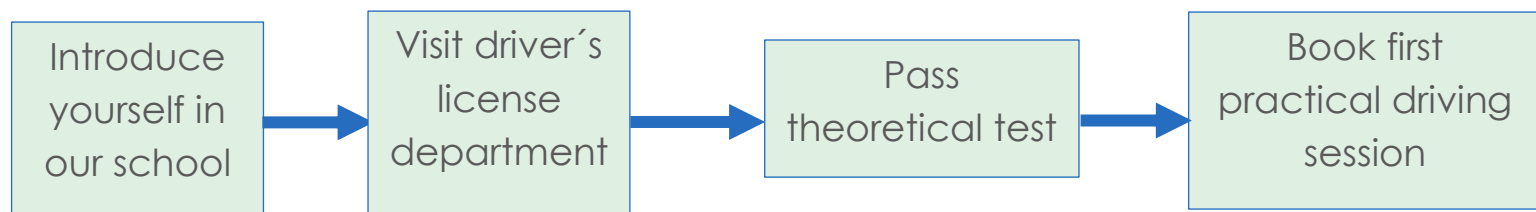
1. First Steps

Q: What comes first when I want to transfer my hometown license into a European/German license?

A: First, you must **translate your old license** at a company called ADAC. Then you must do an **eye test and a first aid course**. Take care it must be an drivers first aid course (9 sessions á 45 mins). For the eye test you need to visit an optician. As well tell him you need to apply for a driver's license. Take your **original driver's license** and a **confirmation of your first registration in Germany** with you. These documents and your **ID Card or Passport** you need to apply for your German license. Take care! It is important in which city you are registered. Nürnberg has a different department then the city of Erlangen. If you own a motorbike or truck license as well, please mention which driver's class you want to rewrite. If you apply for all your classes, you will need to do an exam in all classes!! If you just want your car license to be rewritten, you need to tell them!

Q: When is it possible to start with the education in the school?

A: At the driving license department you must name at which school you want to do your education. The school is **just** able to start the education with you once your documents have been accepted. You should just wait until everything is done. First you need to do the theoretical test and finally then you do the practical classes.



Q: How do I know my papers have been accepted by the driving license department?

A: You will receive an invoice from the exam institution, called TÜV. It is very necessary that you pay it within the next days. With the payment you **are not** booking an appointment for your exam. In Germany only the driving school can book the theoretical/ practical test for you.

Your application is valid for **one year!** You are not in a hurry but within this year after receiving your invoice from the TÜV, you need to pass the theoretical test. Otherwise, you would have to reapply! After passing the theoretical test you have again **one year** to do your practical exam.

Q: What are the next steps after paying the fee for the exams?

A: Good! Now everything is well prepared to start your learning. First you must study and pass the theoretical test. Then you ask about one of our English-speaking teachers for a practical class. For better organisation we do not start with the driving before you passed the theoretical test.

Q: How do I book an appointment for the theoretical exam?

A: Unfortunately, you can't book an appointment on your own. You will have to come to our office. That's why we must charge you a fee for the booking. To keep it easy please prepare your calendar and let us know when you are free. We are not completely free to decide when your appointment will be. There is a calendar from the TÜV institution which we can use for the booking. Pretty much like in a cinema, we are just able to book the free slots. There are no extra slots. Usually, we will find a slot for you within the next 2 weeks. There are two different locations in Nuremberg where you will do your exam. Take care only Monday or Tuesday theoretical exam is possible.

Q: What do I have to bring with me on theoretical exam day?

A: Basically, you just must bring your ID – Card and Passport. Please show up 15 minutes earlier. There is nothing to pay at that day. You have already paid in advance.

Q: What do I do when I failed the theoretical exam?

A: No worries stay calm and try again ☺ Please wait until the next day to come our school. It's not possible to book another appointment at the same day you failed. For registration we will have to charge you again. As well you will have to pay the TÜV institution again.

Q: I still don't know what the fee structure is! Please help.

A: Keep it simple! Two exams but four fees. For theoretical you pay school and TÜV. For practical you pay school and TÜV.

2. Practical Education

Q: How do I book my first driving session?

A: We have three different English-speaking teachers. Basically, you can choose with which one you want to drive.

Jürgen, Patrick, or Jessica will take care of you. Please be patient when asking for your first appointment. It may take a few days to one or two weeks for us to look for a free slot.

Q: How many driving sessions will I have to take?

A: That is a tough question. Every student is different and has different experiences.

We work with people from all other the world and want to share our experiences with you. Our job is to show you around the German traffic. With as much classes as **necessary** and we try to do as less classes as **possible**. But how many is nearly impossible to tell. With the first session we will try to give you an idea, but as well we see from class to class how you evolve. Please tell us how much experience you already have. How many kilometres our hours you have been driving other the years?

The average rewriter student needs 6 to 8 sessions á 90 mins.

The average beginner student needs 25 to 30 sessions á 90 mins.

Q: What are “Sonderfahrten”? And why are they more expensive?

A: Sonderfahrten (special driving sessions) are necessary to learn the faster driving on country road and Autobahn. The German government has included that in the beginner's education to reduce accidents on higher speed. For the rewriting process it's not required to do those classes. But if the teacher sees problems on your skills to drive faster. We need to work on that. The costs are higher because we drive more kilometers and need more fuel.

Q: How many driving sessions are required by the German government?

A: The book of law says that the amount of practical driving sessions is **not** specified. BUT the teacher is the one who decides when you are ready for the exam. We are not allowed to let you attend in the exam, then we are sure that you will fail. We know that you want to do as less classes as possible but be sure we want that to! We help you to pass at first try and that needs training, training, and more training.

Q: How many driving sessions I must take with manual or automatic transmission?

A: It depends on what you have applied for at the driving license department! There nowadays three different ways to do your license in Germany. It affects which car you can drive later. If you apply for automatic (number 78) transmission you will just be able to drive an automatic car afterwards. But take care! If you apply for manual transmission, you **really** should be able to do it. Sometimes we advise the students to even change the application again, if we see they are not capable of handling the manual car. So basically, you must again do as much classes as necessary.

Q: What is exactly the B197 education?

A: You will have to drive both cars in the education. Basically, you drive more with the automatic car. But somehow you must do at least 5 sessions á 90 mins on manual transmission. If that is not enough, you will have to do more until you can handle the car in every situation. Your teacher will take care of the number of classes. In the exam you will drive the automatic car, which is usually easier. This is your advantage and later it is allowed for you to drive both cars.

Q: What happens when I missed a class with my teacher, or I have not cancelled it on time?

A: No worries it can happen. But please understand us, we prepare the teacher and the car for you. If you do not show up, we can't drive with someone else and we lose some money. Please cancel in advance so the teacher finds substitution. If you cancel to late or are just not coming, then we will have to charge you one 45 minutes class.

If it happens the first time, we basically do not charge you anything. Can happen to the best of us.

3. Practical driving exam

Q: Which language will be spoken in the exam?

A: Basically, the spoken language is German. Of course, we could help you if do not understand everything. First, its way more polite if you try your best to greet the examiner in your best German. At the start of the exam, you must answer three technical questions about the car, which we will teach you in advance. The instructions during the exam are as well in German, but you will easily understand it, because it's just "links" and "rechts". Please do not hesitate to ask at any time if you do not understand.

Q: How long does it take to book an appointment for the driving exam?

A: Our exams are always on Tuesday or Wednesday. We recommend taking this day off. You will be less stressed! As well we do another 45mins class just in front of the exam to warm up. So, you can adjust the car and meet the examiner later. Please bring your ID Card with you!

Q: What happens if I passed the test drive?

A: You will get a DIN A4 paper from the examiner as a confirmation that you passed the test. With that you should book an appointment at the driving license department again. Maybe do that in advance to avoid any time to wait. Just visit the website of the department. Take care! It depends in which city you are registered.

Q: What happens if I failed in the test drive?

A: No worries! You will be able to give it a second try after 14 days. You will have to pay another time. You will get a second invoice from the TÜV. **PLEASE!** Pay it right away otherwise we will not be able to book the exam for you again. As well you will have to pay the fee in our school again. Unfortunately, the second exam is not for free.

We wish you all the best for your whole journey with us! If you have any more questions, please ask us at any time. As well stay calm, most of the questions will clarify through the time.